Supporting creative participation

A tale from Pisaa (relatively) human smart city

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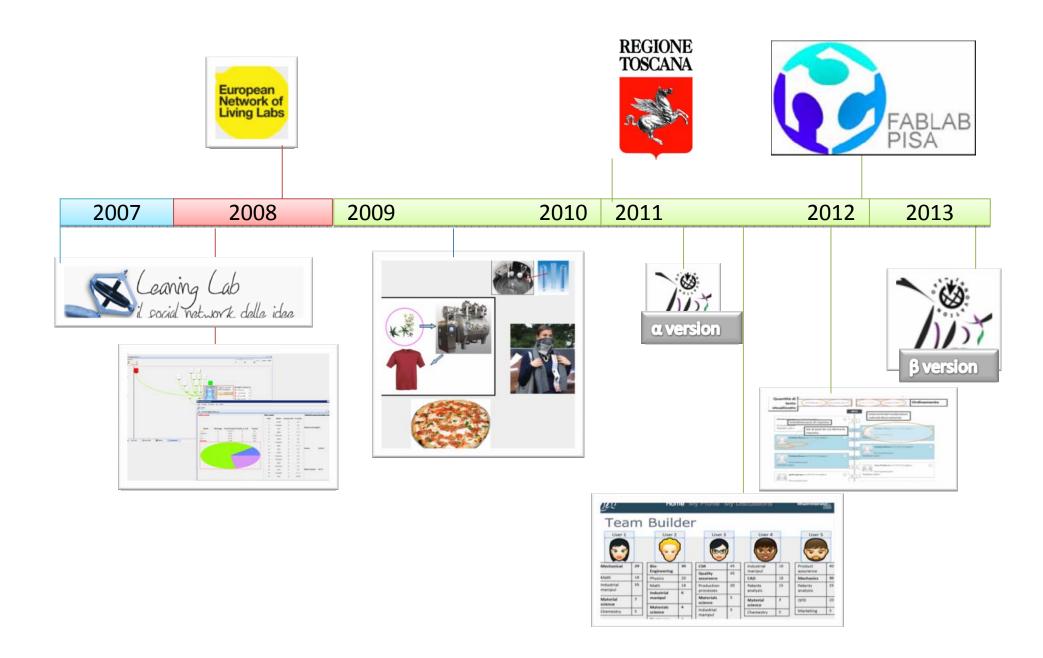
Main theme

participation in human smar cities must be supported

creativity is difficult

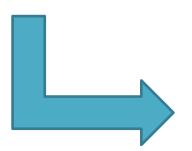
need for advanced methodologies and tools to support creative participation

Time line





Partners





University of Pisa



CNR Pisa



Spinoff companies



Tuscany Regional Government

The overall model



- Firms
- •Society



- · Ph.D.s
- Researchers
- Professors
- Professionals
- Esperts

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-PROBLEM SOLVING

-PRODUCT DEVELOPMENT

-NEW BUSINESS IDEAS

-NEW LIFE STYLES AND COMMUNICATION STYLES

Meeting place

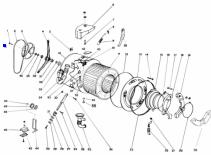


Methodologies



How would you describe a washing machine?

 Structure and system.. how is it done?





2) Needs and aesthetics.. how large? how expensive?



	LG WD-14312RD	C 744 - C 799
.9.5	Lavatrice - Asclugatrice LG : Classe A, Classe A+ - Blanco - Caricamento frontale - 8 Kg , 4 Kg - 1400 Girl/min	Compara 5 prezzi
3	Leveschige Carice Proetale, Classe A+AB/BAB, 8/4Kg, 1400gin, 1.34kWh/cicls serze Accignome, 60x64, Bisnoo, Installazione EschusaSchods destagil secnici Marchio LG Electronics Tipo Carice Proetale Classe di Efficienza Emergetica A Classe di Efficienza di Wedi dil anti Lavarrore - Accignatorio CG.	
	LG LAVASCIUGA WD-14312RDK LG 8kg Classe A+	€ 762,90
.0.7	Levatrice - Asclugatrice LG : Classe A+ - Sianco - 8 kg - 1400 Giri/min Finanziamenti Rateali - Consegna al piano disponibile - Lavasciuga con classe di	Vedi l'offerta
0	efficienza energetica in Isvaggio A+ e in acclugatura B. Capacità di carto in Isvaggio 8 kg, in acclugatura 4 kg. Fluzy Legic. Centriruga max 1400 g/min. Motore Inverter Direct Vedi gli altri Lavatrice - Asclugatrice LG	Euroelettrica ***** Info megazio
_	LG LAVATRICI/LAVASCIUGA LG Elettrodomestici LAVATRICE WD-14576FD NERA LG LAVATRICE - VELOCITA	€ 1.091,25
46	Lavatrice - Asclusatrice LG : Classe A - 8 Kg - 1400 Girl/min	Vedi l'offerta
•	Al momento non disponibile. Previsti in anno : 0 Possibilità di prenotare on-line il prodotto.	Facal Info nepozio

Incremental innovation

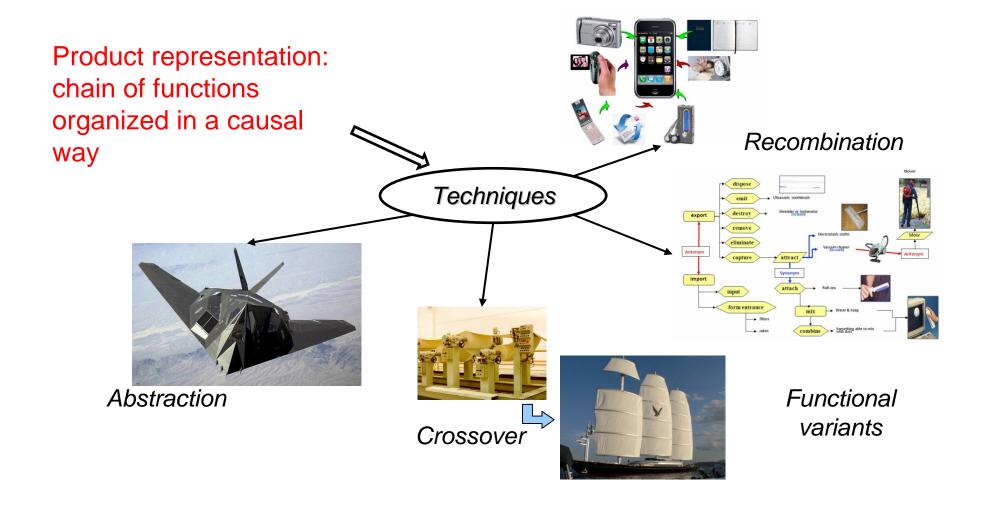
3) FUNCTIONS - why is it built that way? what does it do?





Radical innovation

Advanced creative techniques



Tools

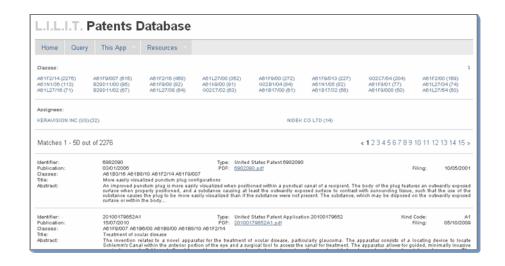
Booster:The initial thrust towards innovation

PAST Pro:

Idea validation:

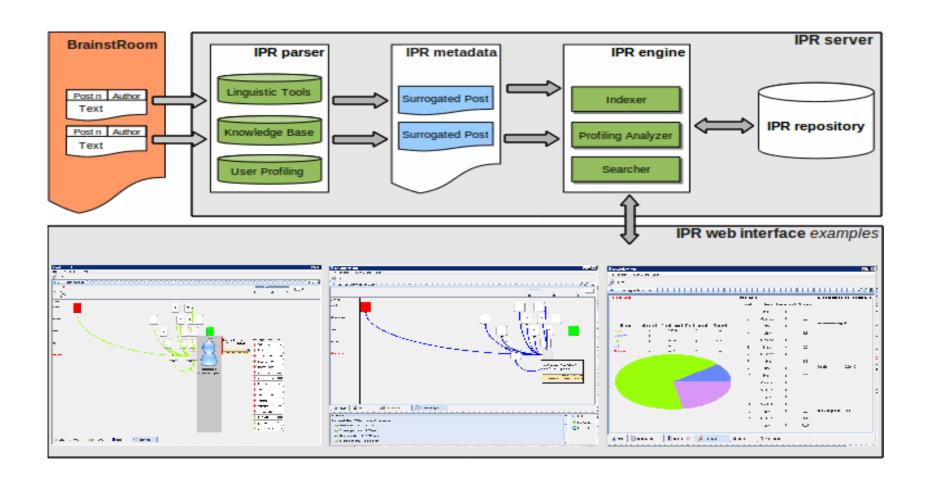
- -State of the art
- -Support to patenting
- Technology foresight





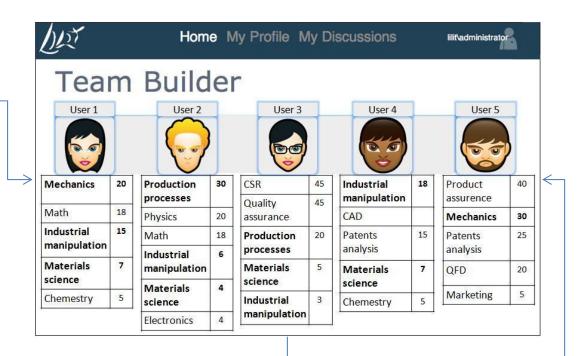
Tools

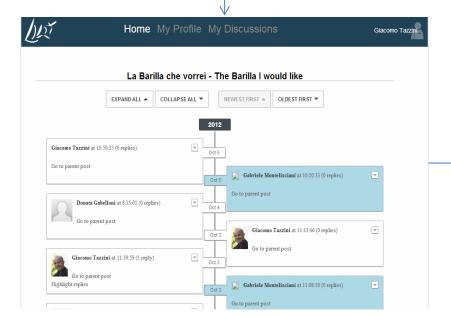
Rewind: tracking of Intellectual Property Right

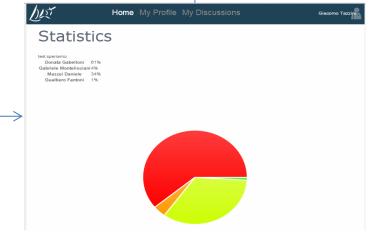












LILIT: Case studies

Control System for Brushes Product

Class	A. Incremental innovations on actual generation of product
Purpose	Identify a new system to check the quality of industrial brushes.
	The control station will be installed in the end of a production
	line.
Tasks	To define ideas about a control system to measure and detect
	the flatness of industrial brushes
Teams size	6 solvers
Solvers skills	Mechanics
	Robotics
	Computer Science
Session duration	7 days
Solvers contributions	25

LILIT: Case studies (2)

Problem Title	2. Gripper for deformable thin objects handling	3. The Barilla I would like
Class	B. Incremental innovation on an entire class of current products	D. Next generation of needs within a field
Purpose	Delineate a new concept of industrial gripper basing on precise technical requirements.	Provide Barilla some ideas to meet customers (and not only) needs in terms of: offered products and services; internal processes; and, in general, a 360 degrees experience with the company.
Tasks	To define an on-demand switchable adhesion technology that can rapidly pick up objects on one side, transport these and fast release them by reversing the adhesion/gripping effect.	To post and discuss any idea about Barilla's products, services, business models
Teams size	6 solvers	6 solvers
Solvers skills	Mechanics Materials science Robotics	Management Mechanics Marketing Bio-Engineering
Session duration	4 days	12 days
Solvers contributions	19	24

LILIT: Case studies (3)

Problem Title	4. Can we look into products' life?	5. F.A.C.E. (Facial Automaton for Conveying Emotions)
Class	C. New Architecture for the next product generation	D. Next generation of needs within a field
Purpose	Identify strategies to raise food-companies transparency, honesty, as well as customers fidelization.	Discover new fields of application of an human android able to perform several different facial expressions.
Tasks	To define: - Who is the target consumer; - What kind of product is more suitable with the "investigation"; - How: specify the means of collection, elaboration and communication of the information to consumers.	To define the field of application and to indicate for which specific tasks the android could be used.
Teams size	8 solvers	13 solvers
Solvers skills	Management Mechanics Electronics Logistics Marketing	Management Mechanics Electronics Logistics Bio-Engineering Innovation Marketing Computer Science
Session duration	7 days	17 days
Solvers contributions	30	52

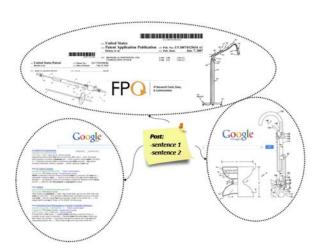
LILIT: Developments

DOCT	HEURISTICS		STICS
POST	USER	EXPLAINED BY USERS	DEDUCED BY THE TEAM
P.1 – Inflatable pen	A	Design by analogy (Crossover);	
		Do it in reverse (TRIZ 13)	
P.2 – Not in the pocket	C		
P.3 – Constraint/Ring	В	Local Quality (TRIZ 3)	
P.4 – Pencil	В		Paradox/Contradiction
P.5 – Sliding clip	C		Do it in reverse (TRIZ 13)
P.6 – Internal Rubber	В	Design by analogy (Crossover);	Feedback (TRIZ 23)
		Features and functions	
P.7 – Elastic cap	D	Local Quality (TRIZ 3);	
P.8 – Excessive force	C		
P.9 – Finger ring	D	Segmentation (TRIZ 1)	
P.10 – Overturned cap	В	Do it in reverse (TRIZ 13)	Asymmetry (TRIZ 4)
P.11 – Shortened pen	Е		

You solve, I learn: knowledge managment



Wiki for cooperative writing with an associated tracking document



Automatically generated hints





Case study

From IDEA to PROTOTYPE

The process of ideation, prototyping and communication

Problem definition

SOME (Social emotional device- The Internet of things)

Title SOME: Social emotional device - The Internet of Things.	The Discussion title. The title is displayed on the personal "My Discussions" page. TIP: A descriptive and captivating title is more likely to entice a solver to participate in the Discussion.
Discussion Abstract: The object of the discussion is SOME, a smart device that through a connection to the most famous social networks, can provide services to users by using information from multiple domains. The challenge is to develop a dynamic object that can not only communicate its status, but it can also change it depending on the stimuli detected from the environment and from the connected network. The purpose of this discussion is to identify ideas for possible uses and applications of SOME given the constraints described.	TIP: Provide a description that better focuses the discussion. Avoid here the introduction of confidential details that will be accessible to Solvers once they have agreed to the terms of the Discussion.
Problem Overview: The development of computer technology has made possible the extension of the Internet to the world of objects, through which they acquire the ability to communicate and share information with each other, reacting with a behavior that is apparently emotionally. The team wants to build a physical smart device that through a connection to the most famous social networks, can provide services to users by using information from multiple domains. The purpose of this discussion is to identify ideas for possible uses and applications of SOME given the constraints described below. SOME consists of an RGB LED and computer libraries that link it to social networks (twitter, facebook, etc). It Has several sensors that detect environmental conditions. Possible Input: light, temperature, sound, touch, information from social networks. Possible Output: Lights, sounds, smells, information to social networks. The output is modulated by an interpolation of the acquired sensorial variables, including data from the network (such as color, intensity and frequency of flashing LED). In addition SOME itself is able to share preset sentences on its profile. The success of SOME, which is born as an open source project, will be able to mold to the user's needs who can change its behavior to suit every purpose.	TIP: note that a good challenge has Limited Scope and is Specific. If the problem seems to be too broad, try to break it into different and more specific discussions, or ask the team.
The successful solution will: collect new ideas and opinions focusing on the design and possible "emotional" behaviors that each of us might want from the use of SOME. With regard to these choices suggest us its application context.	Detail here, if needed, the list of requirements that the final solution is expected to fulfill.
The following elements are not of interest: A study of the technical aspects and design is not requested in this phase of the project.	Detail here, if needed, constraints and restrictions that bind solvers to keep their focus on problem scope.

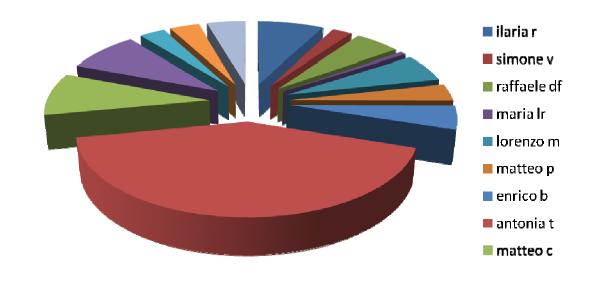
Participation

Posted: 13/03/2013 23:3	4 View Properties	Reply Hints
Roberta Dicarlo	SOME can help parents with their very nice capricious newborns. During night, when the baby is and begin to complain or cry, it can: release his mum's perfume, cast suffused lighting, be soft and of a pacifier, play a sweet song or tell a story to send him to sleep. Show Quoted Messages	
Posted: 13/03/2013 23:3	9 View Properties	Reply Hints
Lina Parziale	SOME can be used as a device installed on a massage armchair. Using it everyone can decide no of the massage but he can also set the temperature of the chair and he can decide which music to the headphones installed on the chair. The optimal place for this device would be a waiting room.	

Invitees	105
Active participants	64
Main skills	Management, Bio-Engineering, Mechanical
Session duration	7 days
Number of new ideas generated	93

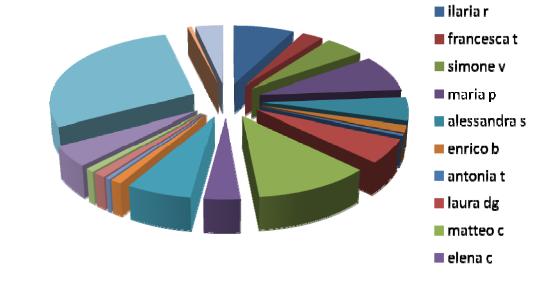
In my opinion SOME could be a very useful tool to evaluate the level of the stress (through the several information gathered from the sensors) and which provide warnings and motivating feedbacks to the user. I hypothesize a scenario with the user in front of a PC, he is a little bit stressed because he has to work and the weather is very hot. SOME detect the level of the stress and release a good smell, reduce the level of temperature in his room, play some relaxing music. Moreover if his stress level his very high, SOME can send a message giving some useful suggestions according his profile collected from social networks like: "Your stress level is high, why don't you go out for a walk (or running) half an hour?"

Name	Solution 1
Antonia t	42%
Matteo c	9%
Saverio c	8%
Ilaria r	8%
Lorenzo m	6%
Raffaele df	5%
Enrico b	5%
Roberto p	4%
Matteo p	3%
Davide do	3%
Alessio dr	3%



SOME can be used for direct communication between people with the support of social networks (the social network indicates that a user has SOME and gives you the ability to send a smell among those available, an audio (song or recording), a video, a picture, without this being visible to all other users). The user that has SOME receive directly to the device, without the need to open the social network, its personal "sensory message".

Name	solution 2
Giuseppe t	29%
Matteo c	11%
Maria p	8%
Ilaria r	8%
Saverio c	6%
Laura dg	6%
Alessandra s	6%
Simone v	5%
Daniele g	5%
Elena c	4%
Tommaso c	3%
Francesca t	3%



SOME can help parents with their very nice capricious newborns. During night, when the baby is in his cradle and begin to complain or cry, it can: release his mum's perfume, cast suffused lighting, be soft and have the taste of a pacifier, play a sweet song or tell a story to send him to sleep.

Name	solution 3	■ flavia b
Roberta dc	42%	■ ilaria r
Raffaele df	9%	■ francese
Saverio c	8%	■ simone
Antonia t	6%	alice m
Francesca t	4%	■ raffaele
Simone v	4%	maria Ir 🔳
Laura dg	3%	■ lorenzo
Fabio der	3%	antonia
Francesca v	3%	■ laura dg
Matteo a	3%	■ matteo
Elena c	3%	■ matteo

SOME can be used as a device installed on a massage armchair. Using it everyone can decide not only the type of the massage but he can also set the temperature of the chair and he can decide which music to listen from the headphones installed on the chair. The optimal place for this device would be a waiting room.

■ ilaria r

		■ simone v
Name	solution 4	■ raffaele df
Lina p	39%	■ maria p
Ilaria r	10%	■lorenzo m
Matteo p	9%	malleo p
Simone v	7%	alessandra
Raffaele df	6%	enrico b
Maria p	6%	■ lina p
Enrico b	6%	■ gianluca r
Gianluca r	5%	 saverio c
Alessandra s	4%	davide do
Saverio c	3%	

IPR tracking for solution implemented

■ ilaria r

saverio c

■ elena c

■ francesca t

francesca vsimone valice mmaria lr

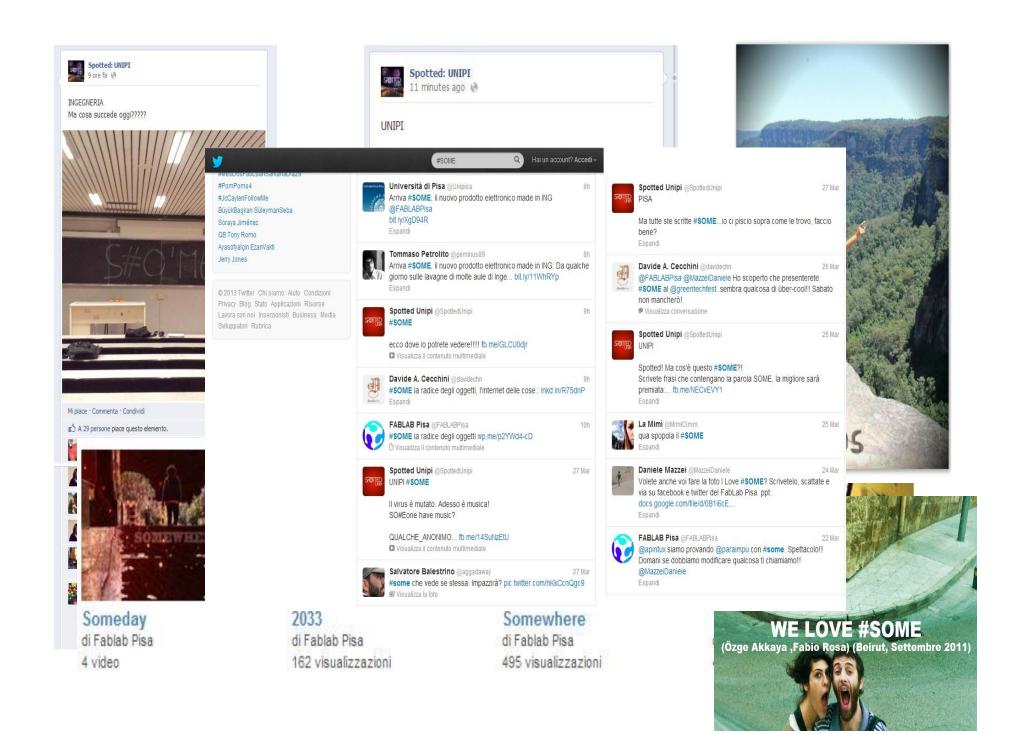
■ alessandra s
■ tommaso c
■ edoardo b

silvia m

	Final
Name	solution
Ilaria r	12%
Saverio c	9%
Francesca t	7%
Elena c	5%
Francesca v	5%
Simone v	4%
Alice m	4%
Maria Ir	4%
Alessandra s	4%
Tommaso c	4%
Edoardo b	3%
Silvia m	3%
Andrea p	3%
Lorenzo m	3%
Enrico b	3%
Davide do	3%
Michele c	3%

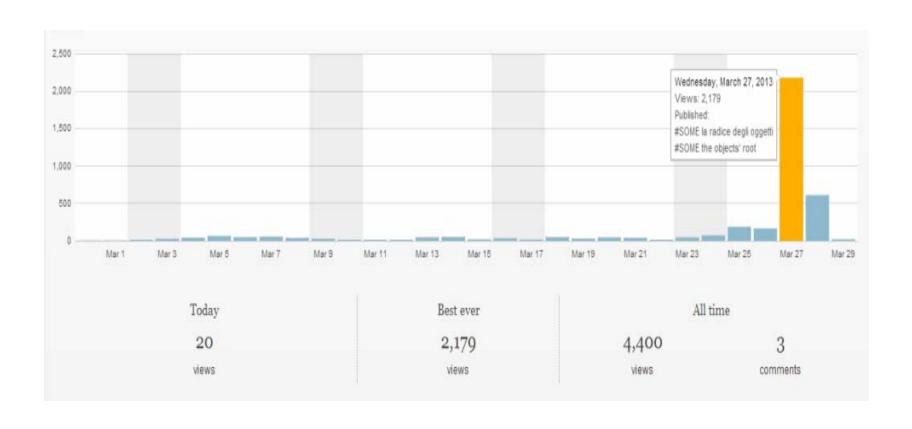
Final ranking

Name	Final score (%)
Antonia t	9,61%
Roberta dc	8,66%
Lina p	7,85%
Ilaria r	7,78%
Saverio c	6,89%
Giuseppe t	5,74%
Matteo c	4,68%
Simone v	4,32%
Raffaele df	4,14%
Enrico b	3,18%
Matteo p	2,99%
Maria p	2,96%
Francesca t	2,89%
Alessandra s	2,83%
Lorenzo m	2,24%
Elena c	2,23%
Laura dg	2,02%

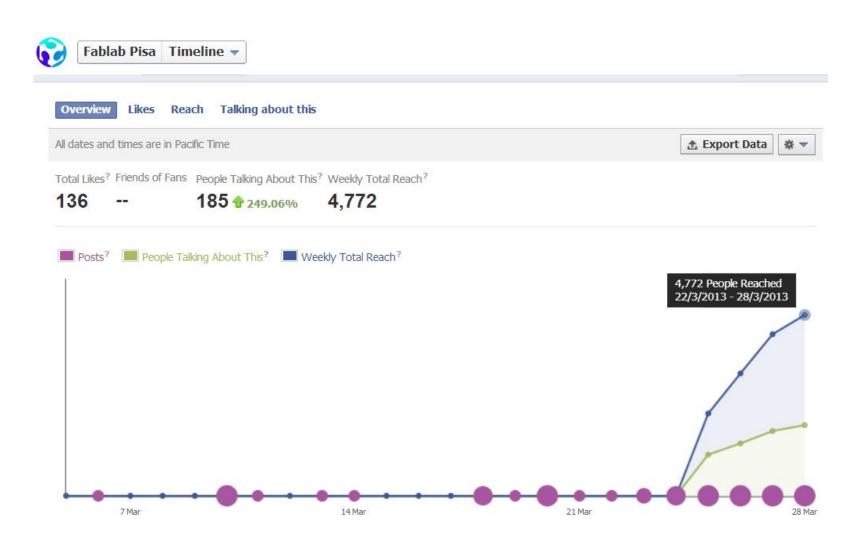


Viral campaign of Leaning Lab

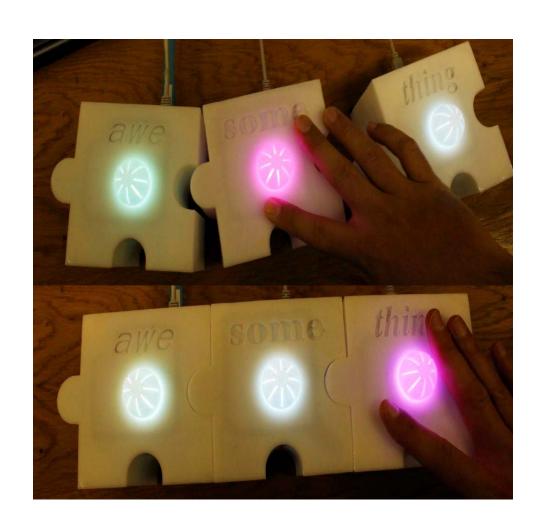
2179 accesses in just one day



Results of the viral campaign of Leaning Lab



Prototype of Fab Lab Pisa



Other experiences

- Feeder, moto, automotive...
- Biomedical equipment
- New textile process for Shangai
- New materials, new devices
- Advertising campaigns
- Design and development of new services
- Technology foresight

• ...