

# A broad range of technology and services





# A world of opportunity for improvement & innovation **Deliver** Capture **Process** Canon



Canon



Integriamo **persone, processi e tecnologie**per aiutarti nella trasformazione aziendale, assumendoci la
responsabilità dei processi
relativi a documenti, immagini e informazioni

#### IDM – Key Facts

Certificazioni Ricavi 2015 Clienti **Dipendenti** ISO 9001 55.2 M 363 1.068 ISO 27001 Lean Six Sigma Volumi Volumi Centri OP **Centri OP** Digitali Cartacei Off Site 11 On Site 12 B immagini online 300 M scan/anno 9 Process C. 500 M Doc/Anno 42 3 M scatole archiviate 4 Warehouse C. 0.6M Accessi/gg 130.000 MQ archivi 2 Data C. 3.000 ricerche/gg



#### • IDM - Copertura Geografica

#### Centri Operativi «Esterni»

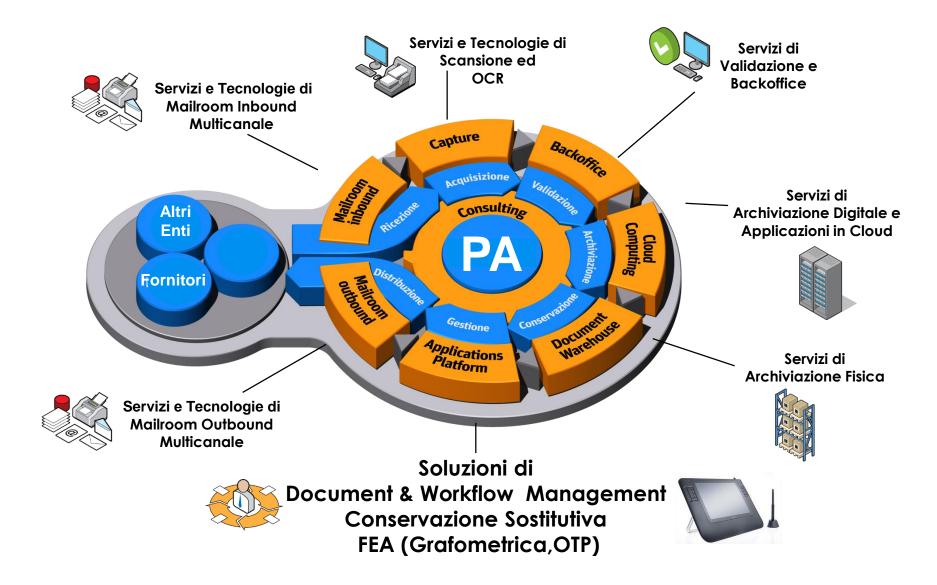


#### Centri Operativi «In-House»



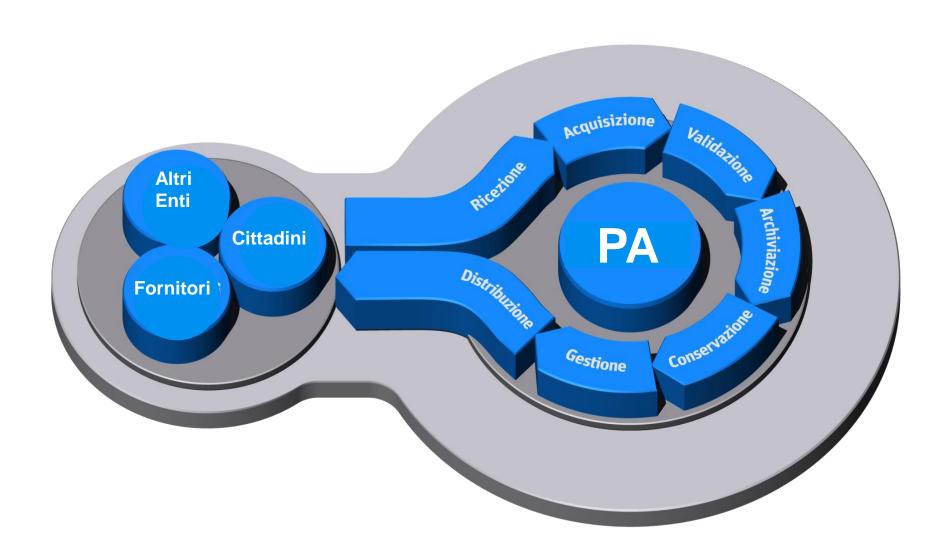


#### IDM Portfolio Servizi e Soluzioni



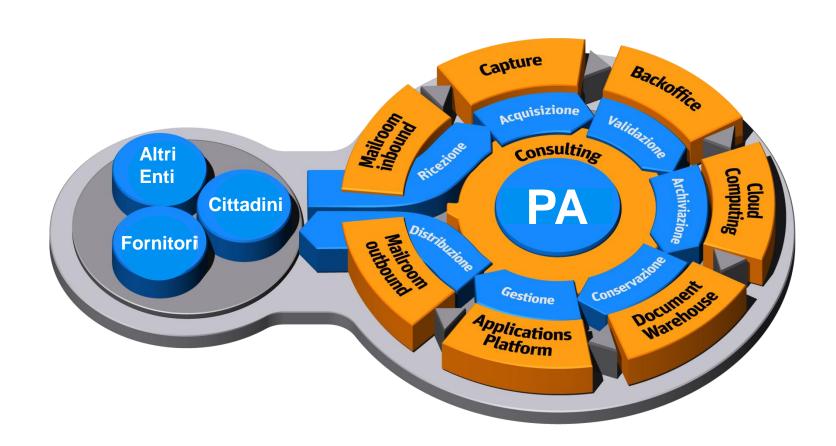


#### • Il Ciclo di vita del documento



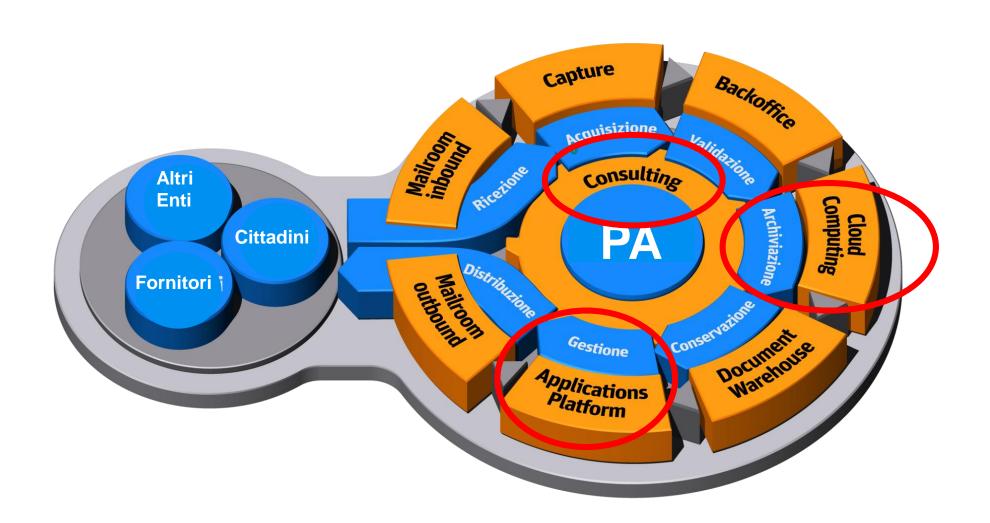


Servizi e Soluzioni per la gestione del ciclo di vita





#### Focus on





#### Focus on: Consulting

Approccio Multidisciplinare

Studio e progettazione preliminare (asis, tobe, roi, poc)

User Experience

TTT (Transition, Timing, Training)





#### Focus on: Application Platform

Business Process Management (Workflow)

Content Management

• FEA

Website & Portals



Integration



#### In many cases, just optimising the status quo is

## no longer enough





### It's time to rethink the way it all joins up





